



LAWN AND ORNAMENTAL SERVICE AGREEMENT

Date: 04/18/2024

Source Code: _____

Pollard Fran
Account Name, Last First
6200 Nw 35th Ter
Service Address Apt/Bldg #
Gainesville FL 32605
City State Zip Code
352-214-6204 352-000-0000
Best Contact Number Other Phone

6200 Nw 35th Ter
Billing Address Apt/Bldg #
Gainesville FL 32605
City State Zip Code
352-214-6204 352-000-0000
Billing Phone Office Phone
Franpollard@watsonrealtycorp.com
Email Address

Arrow Exterminators, Inc. (The Company) will provide service for lawn and ornamentals in the areas of the service address identified in this Service Agreement and on the graph which accompanies this Agreement. The Company will service areas using products registered with the U.S. Environmental Protection Agency and/or by mechanical methods. The Company will treat areas as described below.

Products will be applied for control of specific pests, weeds, and/or diseases to be determined by an inspection.

There are important limitations of The Company's liability which are described on this Agreement. Customer acknowledges reading those limitations and the graph. Fp (Customer Initials)

This Agreement will become effective upon payment of the initial treatment. Continuation of the Lawn and Ornamental Service Agreement is explained in detail and subject to payment of maintenance fees and the general terms and conditions of this Agreement.

SERVICE DETAILS:

- ☒ **LAWN:** Fertilization, Suppression for Chinch Bugs, Mole Crickets, Sod Web Worms, Army Worms, Brown Patch Fungus, Gray Leaf Spot Fungus, Dollar Spot Fungus. Take All Root Rot and similar funguses are not included in coverage. This agreement also provides suppression for broadleaf weeds and excludes sedges as well as grassy weeds such as crabgrass, torpedo grass, and Common Bermudagrass. fp (Customer Initials)

Special Instructions: Onetime lawn
Treatment Area(s): _____ Sqft: 30,000
Service Frequency: ☐ One Time ☐ Other: _____

- ☒ **ORNAMENTAL:** Fertilization, Suppression for Scale, Aphids, Caterpillars, Mites, Mealy Bugs, Lace Bugs, and Leaf Spot Fungus. Weed suppression is not included with the ornamental service. Ficus and Spiralling Whitefly control is available as an additional service. fp (Customer Initials)

Special Instructions: Onetime shrubs
Treatment Area(s): _____ Sqft: 12,000
Service Frequency: ☐ Quarterly ☐ Other: _____

☐ **OTHER:** _____
Treatment Area(s): _____ Sqft: _____
Service Frequency: ☐ Quarterly ☐ Other: _____

IS THERE IRRIGATION?

☐ Yes ☐ No

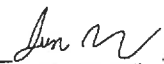
SERVICE FEES:

Lawn Service \$ 175 x 1 applications \$ 175.00
Ornamental Service \$ 175 x 1 applications \$ 175.00
Other: \$ x applications \$ 0.00
Other Fees \$
Subtotal of this Agreement \$ 350.00
Sales Tax (if applicable) % \$ 0.00
TOTAL AMOUNT..... \$ 350.00
Amount Due with Agreement \$ 350
METHOD OF PAYMENT: ☐ Check # ☐ Cash ☐ Credit Card
Payment is due upon receipt of services unless Agreement is paid in advance.

You are entitled to and should receive an exact executed copy of this agreement. This agreement is contingent on the approval of the Service Center Manager.

Company Info:

Address: 5602 NW 13th St
City: Gainesville
State: FL Zip: 32653
Phone: 352-373-3642


COMPANY Representative COMPANY Service Center Manager

By signing below, I hereby acknowledge that I have read and understand the Terms and Conditions stated on each page of this agreement.

Frances Pollard

Date: 04/18/2024

☐ Buyer ☒ Authorized Agent

You, the purchaser, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction.

TERMS AND CONDITIONS OF GUARANTEE

1. The COMPANY agrees to provide guaranteed lawn and ornamental service, unless otherwise indicated, for an initial term of 12 months. Additional retreatments will be rendered at NO EXTRA COST, when requested by customer and/or deemed necessary after inspection by the COMPANY, provided the customer accepts regular service on each scheduled service date.
2. The customer agrees to make the premises available for service, irrigate within 24 hours of each service when required and adhere to all recommendations made by the COMPANY.
3. Customer acknowledges that this agreement shall be for an initial term of one year and shall continue thereafter at same frequency unless written notice is given by either party thirty (30) days prior to anniversary date.
4. Customer agrees to notify the COMPANY prior to service professional rendering service, of any occupant of the premises to be treated who is allergic or sensitive to products.
5. This agreement may be transferred to a new homeowner/occupant with the Company's approval.
6. **Weed control is not a guaranteed service. The Company is not responsible for control of certain weeds (sedges, crabgrass, torpedograss, and Bermudagrass in St. Augustine lawns).**
7. The COMPANY is fully insured for providing services described in this Agreement. Information about this coverage is available from the COMPANY.
8. **PAYMENT:** When a check is provided as payment, the Customer agrees that the COMPANY is authorized to use check information to make a one-time electronic funds transfer from Customer's account or to process the payment as a check transaction. For inquiries, please call 1-888-GO-ARROW.
9. The Company reserves the right to amend the terms of this agreement and/or adjust the fee any time after the initial 12 month agreement.

We use Best Management Practices (BMP) in providing lawn and Ornamental services and use only EPA registered products. Fertilizers will be removed from streets, sidewalks and other impermeable surfaces to prevent runoff. Slow-release fertilizers will be used as required by local ordinances. We will provide additional treatments when possible and as weather conditions permit. **EXAMPLE:** We will spot treat for weed control unless the temperature is too hot, which could cause damage to your turf. Fungus control and additional insect control will be provided at no additional charge as needed. Experienced and well-trained service professionals will service your lawn and ornamentals and will be familiar with your property. The Company uses fertilizers designed to meet our customers' special needs. A notice of treatment will be placed in your yard as required by Florida Statutes. You will also receive additional information after every visit with specific instructions and comments from your service professional.

EXCLUSIONS AND WARRANTIES

This agreement DOES NOT include control of nematodes, certain fungi, ants, fleas, ground moles, armadillos, squirrels, wild hogs or other animals that from time to time invade home lawns, although our insects treatment may lessen their activity. We will help advise on control of such pests; The Company provides rodent and animal control as a separate service at additional costs. This agreement does not include spray or fertilization of ornamentals or trees unless specifically stated as part of this contract.

Ornamental Care Services include nutritional applications as well as inspection and treatment for plant damaging insects and diseases. Covered plant materials include all woody ornamentals and perennial ground covers. Treatment to Palms and non fruit bearing trees is limited to those with a canopy height of less than 12 feet. Treatments in pool deck areas may be limited due to staining and safety concerns. Large specimen palm trees, fruit bearing trees, rose gardens and annual flower plantings are not included with ornamental care services.

The Palm service provides fertilization and common insect control. Due to numerous Air and Soil borne pests/diseases, prevention and control is not available.

The Palm service does not offer or provide a guarantee for replacement of infected, damaged or dead Palms.

The lawn and ornamental services provided by The Company do not constitute a warranty or guarantee against all possible losses of plant material. We require your active cooperation in partnership with us by following our cultural recommendations for mowing, pruning and watering. Insects, weeds, and diseases routinely occur in a landscape and some of these cannot be prevented. While we cannot offer replacement guarantee for uncontrollable weeds or disease causing fungi or bacteria, our service does provide curative treatments for common weeds and disease at no additional charge. Weed control in the lawn is an ongoing and dynamic process. We cannot prevent the encroachment of all weeds, however, we do provide preventive and curative treatments that suppress numerous types of weeds. Some types of uncontrollable weeds (such as Crabgrass, Alexandergrass, Bermudagrass and/or Torpedo grass) may require an additional chargeable service such as renovation to remove them for the lawn. The Company is not responsible for control of nematodes, take-all root rot, Eriophyid Mites, or other uncontrollable disease or insects.