



Shanon Communications Inc.



Shanon Communications' CEO, **Stephanie L. Person**, holds many certifications on the Northern Telecom line of PBX systems and Northern Telecom Norstar small business systems. While accomplishing certifications with Samsung, and NEC manufacturers she continues to maintain her expertise to deliver the highest of quality to her customers. She offers the highest quality and experience available in Telecommunications Consulting Services and Project Management for small to medium projects. Her attention to fine detail and adherence to perfection has repeatedly earned her commendations and accolades from companies she worked with. Her 15 plus years of experience in telecommunications began with the Central Intelligence Agency as a technician in the solid state arena and advanced into unique telecommunications system design.

While maintaining large call centers for some of the largest Fortune 500 Companies residing in Tampa and the Washington DC metropolitan area, Ms. Person earned several prestigious awards including:

Certificate of Merit - awarded to her as a dedicated member of the Natural Disaster Response Team which secured two major call centers during the threat of Hurricane George.

Certificate of Excellence Award – The Best of The Best: awarded to her as a member of the Voice Over ATM Core Team. This core team which migrated more than 1,300 voice channels to a new company platform in a manor so seamless it caused the business no down time, saving the company an estimated 1.5 million dollars on their voice and data networks. This work was performed as a result of a network optimization audit.

"Together we can make it work"

